Regional Conference Report

'Mapping Governance Innovations in South Asia'

The Department of Political Science ,Kalindi College, University of Delhi in collaboration with South Asian Network for Governance Studies, Chittagong, Bangladesh and Department of Political Science, University of Colombo, Sri Lanka organized a two day regionale-conference on 'Mapping Governance Innovation in South Asia' on 9th-10th April 2021.

The inaugural session was chaired by Prof. Subhash Kashyap, Former Secretary General ,Lok Sabha ,India and President of South Asian Network for Governance Studies. Prof. Najma Akhtar, Honorable Vice Chancellor of Jamia Milia Islamia was the Chief Guest of the inaugural session and shared her views and perspectives on governance and administration in South Asia and Prof. Rumki Basu, Department of Political Science, Jamia Millia Islamia gave the Keynote address deliberating on the different dimensions of the conference theme.

Senior Prof. Lasantha Manawadu, Honorable Dean, Faculty of Arts, University of Colombo and Prof. Naina Hasija, Principal of Kalindi College, University of Delhi were invited as the Special Guests of the conference. The Introductory remarks were delivered by Prof. Nizam Ahmed, Secretary of South Asian Network for Governance Studies and former Professor of Public Administration, University of Chittagong, Bangladesh.

The inaugural session was hosted by Prof. Amir.M. Nasrullah, Dept. of Public Administration, University of Chittagong, Bangladesh and member of conference organizing committee. The Welcome Address bydelivered by Dr. Sangita Dhal, Associate Professor of Political Science, Kalindi College, University of Delhi and Member-Secretary of Conference Organizing Committee where she where she welcomed the esteemed guests, scholars and participants who had joined online on Microsoft Team for the regional conference and outlined the key themes of the conference -

- 1) Innovations to Reform the Public Administration in South Asia that will focus on the challenges faced by administrators and institutes during the pandemic situation.
- 2) **E-Governance and Public Service Delivery in South Asia**, it focuses on innovative solutions introduced by various groups and institutions across different countries in South Asia.
- 3) **Innovations in Local Governance in South Asia** that discusses the role of citizens engagement, participation with relation to political culture of different countries.

The introductory speech was given by Dr. Nizam Ahmed, Secretary of South Asian Network for Governance Studies and Convener of Conference Organizing Committee. He spoke on the pivotal role played by South Asian Network for Governance Studies and extended warm

welcomegreetings to all the guests for the regional conference. Prof. Naina Hasija, Principal of Kalindi College, University of Delhi welcomed the gathering and congratulated the Department of Political Science, Kalindi College that collaborated with Department of Political Science, University of Colombo, Sri Lanka and South Asian Network for Governance Studies, Bangladeshfor organizing the conference on the topic of contemporary relevance.

The inaugural session was chaired by Professor Subhash Kashyap, whoexpressed happiness for being the part of the event and greeted the esteemed professors, experts and guests for their gracious presence. The vote of thanks was given by Dr. Manila Narzary, Teacher-in-Charge, Department of Political Science, Kalindi College, University of Delhi.

The keynote speaker, Prof. Rumki Basu exhaustively spoke on the changing nature of governance and substitution of public policies for efficiency. She posited that public participation does not lead to the poor performance of government, but it is due to the lack of adequate enhanced state capacity to fulfill their goals. After the Covid-19, the old frailty and inadequacy exposed in the system has initiated debates on public policy reforms for the first time. Most of the South Asian states comprise of one-fourth of the world's population that has low literacy rate per capita income, largest number of world's poor and malnourished children, two hundred million people living in slums, poor electricity and housing facility and lack of universal education that portrayed low development. She further quoted the UN recognized parameters of good governance that include-

1)Legitimacy of the political system that can be achieved through regular election and political accountability.

- 2) Freedom of association and information and establishment of legal framework based on rule of law.
- 3) Bureaucratic accountability including transparency in administration.
- 4) Cooperation between government and other civil society organizations.

The first working session began in the presence of Prof. Salahuddin M. Aminuzzaman, University of Dhaka, Bangladesh, who served as a moderator and Dr. Pradeep Peiris, University of Colombo, Sri Lanka as a discussant.

Dr. Shamini Chandran, University of Colombo, Sri Lanka spoke on the "Challenges and opportunities for local governance and politics in post-war Sri Lanka", where she highlighted that marginalization of local government is due to lack of autonomy, funding and capacity. She started her lecture with a brief Sri Lankan history and gave a detailed elucidation that included local and national context, models of central-local relations, distribution of local authority and the challenges faced by them.

Dr. Mohammad Jahangir Hussain Mojumder, Chomuhani Government SA College, National University, Bangladesh spoke about "NGO's efforts to implement good governance at the local level: a comparison of two partnership model". The local government plays pivotal role in inclusive development, service delivery and human security. The Sharique and SLG-BRAC projects functioning in Bangladesh worked upon certain factors like corruption, lack of accountability, transparency and resources that contributed in vulnerability of the system. He further insisted on the principle of 'coordination' among NGOS, formation of joint committee

for resource management, engagement of local bureaucracy and political leaders for better functioning.

Dr. Nachiketa Singh, SGBT Khalsa College, University of Delhi, spoke on "Building synergy between local agencies at the grassroot level: a study of public-private partnership in India". Dr. Singh pointed out that the era of globalization has prompted the changing nature of governance that has resulted in a substantial shift to public administration. He also emphasized on the significance of Public Private Partnership (PPP) model for good governance.

The second session, "E-Governance and Public Service Delivery in South Asia", commenced on 9.30 a.m., 10th April 2021. Prof. Amita Singh, FormerProfessor Law and Governance ,JNU and Director NAPSIPAG was the moderator of the working session and Prof. Reena Patel, NLSIU, Bangalore, India and LLM, PhD University of Warwick, UK &Former faculty member of Dept. of Law and Development, University of Warwick, UK was the discussant.

Prof. Harlod Barioi and Prof. Pranab Kumar Pandey, University of Rajshahi, Bangladesh spoke about "Understanding Union Digital Centre (UDC) and its impact on service delivery at local level: a case of a success E- governance model in Bangladesh." The establishment of UDC has ensured the smooth operation of the public delivery services. It also ensured easy access to information, women empowerment and human resource development, promoted transparency, accountability, education and employment.

Dr. Sadik Hasan, University of Dhaka, Bangladesh discussed on "The Implementation of National ICT Policy in Bangladesh: challenges and lessons." The ICT Policy, 2002 of Bangladesh was revised thrice in the year 2009, 2015 and 2018. It comprises of eight objectives: Digital government, Digital security, Social equity & Universal access, Education, Research & innovation, Skill development & Employment generation, Environment, climate & disaster management, strengthening domestic capability and Enhancing production. The challenges faced by the policy can be categorized as:

- 1) Structural –It includes owning, monitoring and evaluation of policy.
- 2) Technical Regular update
- 3) Political Changing nature of response of political regimes in Bangladesh.

Shri Vinay Thakur, Chief Operating Officer for National E-Governance Division and Additional Director General in BiSAG-N, Ministry of Electronics and Information Technology [MEITY] Government of India, New Delhi, shared hisvaluable experienceon the flagship scheme of Digital India: Towards Transforming Governance. He emphasized on Digital India and E-Kranti, the various e-governance projects initiated by the government of India to promote efficiency in government sector. The digital services promoted universal coverage, enhancement of experience, end to end workflow and bridged the digital divide significantly.

Dr. Anjali Korale, University of Colombo, Sri Lanka, spoke on' E-Governance and (NON) Citizen in Sri Lanka'. In Sri Lanka the local authorities are connected with the citizens in the

governance process through various mechanisms. Their aim was to provide day to day necessities to the citizens and increase the participation in the local governance through the appointment of standing committee. The adoption of E- Governance policies became mandatory for all governmental organizations from Jan 2009 under the framework developed by ICTA. It was initiated to improve the internal and external aspects of the government.

Dr. Sangita Dhal, Dept. of Political Science, Kalindi College, University of Delhi, raised her concern on "Does Technology Matter? Evaluating the Common Service Centre and Delivery of E- Services in Rural India". Dr. Dhal highlighted the significant role played by Common Service Centre (CSC) in rural areasthat has curbed the gap between the government and the governed. CSCs were successful in delivering Government to Citizen(G2C) and Business to citizen(B2C) services in rural areas. She elucidated the organizational structure, broadobjectives and primary requirements that enables the efficient functioning of CSC. Even though CSC has benefited the stakeholders however challenges like poor technological infrastructure, lack of human resources, financial constraint remain a stumbling block from the CSCs.

The thirdsession, "Governance and Public Administration Reforms and Innovations in South ASIA", was Chaired by Professor Emeritus Imiya Kaamala Liyanage, University of Peradeniya, Sri Lanka and Prof. Ferdous Arfina Osman, University of Dhaka, Bangladesh as discussant. Prof. Amir M. Nasrullah, University of Chittagong, Bangladesh enlightened our knowledge on "Innovations in Public Administration in Bangladesh". The modernization of public administration has made public service provisions more efficient, faster and inexpensive. He delineated the significant role played by innovation in public administration that has enhanced the quality andcost of services. The government of Bangladesh has initiated innovation team and prepared a directory for the creation and evaluation of Innovation Action Plan in 2015. The National ICT policy was revised in 2018 due to the emergence of 5G technology and fourth industrial revolution. The speaker exhibited erudite knowledge in his area of study and recommended ways to over the challenges faced by innovations in public administration.

Dr. Sachin Chowdhry, Indian Institute of Public Administration, New Delhi, India, discussed at great length about "Innovations in Public Administration in India". He highlighted the enabling factors and challenges that has influenced public administration. In 2016, government of India launched public procurement portal dedicated to e-market for different goods and services that aimed to enhance transparency, efficiency and speed in public procurement [GeM- Government e- Marketplace].

The last presenter to thetwo-day regional conference was Dr. Ramesh Ramaswamy, University of Peradeniya, Sri Lanka, discussed about "Constitutional Amendments, Institutional Tensions (crisis) and Governance Quality in Sri Lanka." He elaborated the political nature of Sri Lanka and proceeded with inclusion of amendments to the governance that has resulted efficiency in the system. The 19th and 20th Amendments to the Sri Lankan constitution has made presidential body

dominant and autocratic. Though Sri Lanka has high literacy rate, but ethno- religious nationalism tends to play a key role in governance process.

The question answer session after every session was interesting which provided a more comprehensive understanding of the different themes of the conference. The conference concluded with a vote of thanks by Prof. Amir M. Nasrullah, who thanked the guests, organizers and participants for their presence that made this event successful.

Sangita Dhal (Ph.D)
Associate Professor ,Department Of Political Science
Kalindi College, University Of Delhi, Delhi
Member-Secretary of South Asian Network for Governance Studies
& Conference Organizing Committee









REGIONAL CONFERENCE

MAPPING GOVERNANCE INNOVATIONS IN SOUTH ASIA

ESTEEMED GUESTS

CHAIRPERSON

PROF. SUBHASH KASHYAP

FORMER SECY-GENERAL, LOK SABHA, INDIA &
PRESIDENT, SOUTH ASIAN NETWORK FOR GOVERNANCE STUDIES

INTRODUCTORY REMARKS PROF. NIZAM AHMED

SECRETARY, SOUTH ASIAN NETWORK FOR GOVERNANCE STUDIES

CHIEF GUEST PROF. NAJMA AKHTAR

HON. VICE CHANCELLOR, JAMIA MILLIA ISLAMIA

KEY NOTE ADDRESS

PROF. RUMKI BASU

DEPT. OF POLITICAL SCIENCE, JAMIA MILLIA ISLAMIA

SPECIAL GUEST SENIOR PROF. LASANTHA MANAWADU

HON. DEAN, FACULTY OF ARTS UNIVERSITY OF COLOMBO

SPECIAL GUEST PROF. NAINA HASIJA

HON. PRINCIPAL, KALINDI COLLEGE, UNIVERSITY OF DELHI

INNOVATIONS IN LOCAL GOVERNANCE IN SOUTH ASIA

WORKING SESSIONS

- E-GOVERNANCE AND PUBLIC SERVICE DELIVERY IN SOUTH ASIA
- GOVERNANCE AND PUBLIC ADMINISTRATION REFORMS AND INNOVATIONS IN SOUTH ASIA

DATE: 9-10 APRIL, 2021

PLATFORM: MICROSOFT TEAMS

REGISTRATION LINK:-

https://docs.google.com/forms/d/13bpEYKpljwWSlV N_a0iZ5k50xDrMhCKeLM_58Pf8WAE/edit

E-CERTIFICATES WILL BE PROVIDED TO THE REGISTERED PARTICIPANTS ONLY

E-mail: southasianconference2021@gmail.com

DEPT. OF POLITICAL SCIENCE, UNIVERSITY OF COLOMBO, SRI I ANKA SOUTH ASIAN NETWORK FOR GOVERNANCE STUDIES, CHITTAGONG, BANGLADESH.

DEPT. OF POLITICAL SCIENCE, KALINDI COLLEGE, UNIVERSITY OF DELHI. INDIA.

REGIONAL CONFERENCE

MAPPING GOVERNANCE INNOVATIONS IN SOUTH ASIA

APRIL 9-10, 2021

South Asia is the largest and the most diverse democratic region of the world. Due to many reasons that are common to the region as well as unique to each member state, the implementation of governance encounters numerous challenges as well as opportunities. For example, ethnocentricity in politics, regional disparities, gap between the rich and poor and urban division among the people pose serious challenges to the governance of South Asian societies. Despite their more than half a century long self-rule, countries in our region are far behind in the areas of power-sharing, decentralization, citizen participation, independent public service, autonomous institutions, public-private partnership that are vital for efficient, fair and just democratic governance.

However, South Asia is also a region for achievements, experiments and innovations of democratic governance. Despite its largely diverse population, there have been a numerous innovation programmes to address the unique problems of various communities in the subcontinent. Therefore, learning not only the innovative solutions that our region has to offer but also understanding the complex problems that each society experiences - than following the models of the developed countries - will be massively beneficial to strengthen the quality of governance in South Asia. It is in this context, the 'Mapping of Innovations in Governance: Challenges and Opportunities for Transformative Changes in South Asia' aims to create a forum for academicians and practitioners in the region to share knowledge on the challenges and innovative solutions available in the region to strengthen the South Asian democratic governance.

CONFERENCE ORGANISING COMMITTEE

Prof. Nizam Ahmed

Convener

Former Prof. of Public Administration University of Chittagong, Bangladesh

Dr. Sangita Dhal

Member-Secretary

Associate Professor of Political Science Kalindi College, University of Delhi, India

Dr. Pradeep Peiris

Member

Senior Lecturer of Political Science University of Colombo, Sri Lanka

Prof. Amir Md. Nasrullah

Member

Professor of Public Administration University of Chittagong, Bangladesh

Dr. Sadik Hasan

Member

Associate Professor of Public Administration University of Dhaka, Bangladesh









PROGRAM SCHEDULE

9 APRIL, 2021 (FRIDAY)

INAUGURAL SESSION 09:30 AM - 10:45 AM (INDIAN STANDARD TIME)

09:30 AM

INTRODUCTORY REMARKS BY PROFESSOR NIZAM AHMED, SECRETARY, SOUTH ASIAN NETWORK FOR GOVERNANCE STUDIES & CONVENER, CONFERENCE ORGANIZING COMMITTEE

09:40 AM

WELCOME ADDRESS BY DR. SANGITA DHAL, ASSOCIATE PROFESSOR, KALINDI COLLEGE, UNIVERSITY OF DELHI & MEMBER-SECRETARY, CONFERENCE ORGANIZING COMMITTEE

09:45 AM

ADDRESS BY DR. PRADEEP PEIRIS, SENIOR LECTURER, UNIVERSITY OF COLOMBO, SRI LANKA & MEMBER, CONFERENCE ORGANIZING COMMITTEE

09:50 AM

ADDRESS BY SPECIAL GUEST **PROFESSOR NAINA HASIJA**, HON. PRINCIPAL, KALINDI COLLEGE, UNIVERSITY OF DELHI, INDIA

09:55 AM

ADDRESS BY SPECIAL GUEST SENIOR PROFESSOR LASANTHA MANAWADU, HON. DEAN, FACULTY OF ARTS, UNIVERSITY OF COLOMBO, SRI LANKA

10:00 AM

ADDRESS BY CHIEF GUEST PROFESSOR NAJMA AKHTAR, HON. VICE CHANCELLOR, JAMIA MILLIA ISLAMIA UNIVERSITY, NEW DELHI, INDIA

10:10 AM

KEY NOTE ADDRESS BY PROFESSOR RUMKI BASU, PROFESSOR OF POLITICAL SCIENCE, JAMIA MILLIA ISLAMIA UNIVERSITY, NEW DELHI, INDIA

10:30 AM

ADDRESS BY CHAIR PROFESSOR SUBHASH KASHYAP, FORMER SECRETARY-GENERAL, THE LOK SABHA, INDIA, AND PRESIDENT, SOUTH ASIAN NETWORK FOR GOVERNANCE STUDIES

10:40 AM

VOTE OF THANKS BY DR. MANILA NARZARY, TEACHER-IN-CHARGE, DEPT. OF POLITICAL SCIENCE, KALINDI COLLEGE, UNIVERSITY OF DELHI, INDIA

SESSION HOST:

PROFESOR AMIR MOHAMMAD NASRULLAH, UNIVERSITY OF CHITTAGONG, BANGLADESH AND MEMBER, CONFERENCE ORGANIZING COMMITTEE

TEA BREAK 10:45 AM- 10:50AM [IST]









PROGRAM SCHEDULE

9 APRIL, 2021 (FRIDAY)

WORKING SESSION I 10:50 AM - 12:30 PM (INDIAN STANDARD TIME)

INNOVATIONS IN LOCAL GOVERNANCE IN SOUTH ASIA

MODERATOR: PROFESSOR SALAHUDDIN M. AMINUZZAMAN

UNIVERSITY OF DHAKA, BANGLADESH

DISCUSSANT: DR. PRADEEP PEIRIS

UNIVERSITY OF COLOMBO, SRI LANKA

10:50 AM - 11:35 AM

PAPERS

- CHALLENGES AND OPPORTUNITIES FOR LOCAL GOVERNANCE AND POLITICS IN POST-WAR SRI LANKA - DR. SHAMINI CHANDRAN, UNIVERSITY OF COLOMBO, SRI LANKA.
- NGOS' EFFORTS TO IMPLEMENT GOOD GOVERNANCE AT THE LOCAL LEVEL: A COMPARISON
 OF TWO PARTNERSHIP MODEL DR. MOHAMMAD JAHANGIR HUSSAIN MOJUMDER,
 CHOWMUHANI GOVERNMENT SA COLLEGE, NATIONAL UNIVERSITY, BANGLADESH.
- BUILDING SYNERGY BETWEEN LOCAL AGENCIES AT THE GRASSROOTS LEVEL: A STUDY OF PUBLIC PRIVATE PARTNERSHIP IN INDIA - DR. NACHIKETA SINGH, SGTB KHALSA COLLEGE, UNIVERSITY OF DELHLINDIA.

11:35 - 11:45 AM

DELIBERATION BY DESIGNATED DISCUSSANT

11:45 - 12:00 PM

OPEN DISCUSSION

12:00 - 12:15 PM

RESPONSE FROM AUTHORS

12:15 - 12:25 PM

MODERATOR'S CONCLUSION

12:25 - 12:30 PM

VOTE OF THANKS BY

DR. SADIK HASAN, UNIVERSITY OF DHAKA, BANGLADESH, AND MEMBER, CONFERENCE ORGANIZING COMMITTEE

SESSION HOST:

PROF. DR AMIR MOHAMMAD NASRULLAH, UNIVERSITY OF CHITTAGONG, BANGLADESH AND MEMBER, CONFERENCE ORGANIZING COMMITTEE











PROGRAM SCHEDULE

10 APRIL, 2021 (SATURDAY)

WORKING SESSION II 9:30 AM - 11:45 AM (INDIAN STANDARD TIME)

E-GOVERNANCE AND PUBLIC SERVICE DELIVERY IN SOUTH ASIA

MODERATOR: PROFESSOR AMITA SINGH, JNU, INDIA & PRESIDENT NAPSIPAG

(NETWORK OF ASIA PACIFIC SCHOOLS AND INSTITUTES OF PUBLIC

ADMINISTRATION AND GOVERNANCE)

DISCUSSANT: PROFESSOR REENA PATEL,

NLSIU, BANGALORE, INDIA & FORMER FACULTY MEMBER,

DEPT. OF LAW AND DEVELOPMENT, UNIVERSITY OF WARWICK, U.K.

09:30 AM - 10:45 AM

PAPERS

- DIGITAL INDIA: TOWARDS TRANSFORMING GOVERNANCE SHRI VINAY THAKUR, CHIEF OPERATING OFFICER, NATIONAL E-GOVERNANCE DIVISION, AND ADDL. DIRECTOR GENERAL IN BISAG-N, MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY, GOVERNMENT OF INDIA, NEW DELHI, INDIA
- IMPLEMENTATING NATIONAL ICT POLICY IN BANGLADESH: CHALLENGES AND LESSONS DR. SADIK HASAN, UNIVERSITY OF DHAKA, BANGLADESH
- E-GOVERNANCE AND (NON) CITIZEN IN SRI LANKA DR. ANJALI KORALE, UNIVERSITY OF COLOMBO, SRI LANKA
- UNDERSTANDING UNION DIGITAL CENTER (UDC) AND ITS IMPACT ON SERVICE DELIVERY AT LOCAL LEVEL:
 CASE OF A SUCCESS E-GOVERNANCE MODEL IN BANGLADESH- DR. HARLOD BARIOI, UNIVERSITY OF RAJSHAHI,
 AND PROFESSOR PRANAB KUMAR PANDAY, UNIVERSITY OF RAJSHAHI, BANGLADESH
- DOES TECHNOLOGY MATTER? EVALUATING COMMON SERVICE CENTER AND DELIVERY OF E-SERVICES IN RURAL INDIA - DR. SANGITA DHAL, KALINDI COLLEGE, UNIVERSITY OF DELHI, INDIA

10:45 - 11:00 AM

DELIBERATION BY DESIGNATED DISCUSSANT

11:00 - 11:10 AM

OPEN DISCUSSION

11:10 - 11:20 AM

RESPONSE FROM AUTHORS

11:20 - 11:30 AM

MODERATOR'S CONCLUSION

VOTE OF THANKS:

DR. PRADEEP PEIRIS, UNIVERSITY OF COLOMBO, SRI LANKA & MEMBER, CONFERENCE ORGANIZING COMMITTEE

SESSION HOST:

PROF. AMIR MOHAMMAD NASRULLAH, UNIVERSITY OF CHITTAGONG, BANGLADESH AND MEMBER, CONFERENCE ORGANIZING COMMITTEE

MORNING TEA 11:30 AM - 11:45 AM









PROGRAM SCHEDULE

10 APRIL, 2021 (SATURDAY)

WORKING SESSION III 11:45 AM - 2:00 PM (INDIAN STANDARD TIME)

GOVERNANCE AND PUBLIC ADMINISTRATION REFORMS AND INNOVATIONS IN SOUTH ASIA

MODERATOR: EMERITUS PROFESSOR IMIYA KAAMALA LIYANAGE

UNIVERSITY OF PERADENIYA, SRI LANKA

DISCUSSANT: PROFESSOR FERDOUS ARFINA OSMAN

UNIVERSITY OF DHAKA, BANGLADESH

11:45 AM - 12:30 PM

PAPERS

- INNOVATIONS IN PUBLIC ADMINISTRATION IN BANGLADESH PROFESSOR AMIR M. NASRULLAH, UNIVERSITY OF CHITTAGONG, BANGLADESH
- INNOVATIONS IN PUBLIC ADMINISTRATION IN INDIA DR. SACHIN CHOWDHRY, INDIAN INSTITUTE
 OF PUBLIC ADMINISTRATION (IIPA), NEW DELHI, INDIA
- CONSTITUTIONAL AMENDMENTS, INSTITUTIONAL TENSIONS (CRISIS) AND GOVERNNCE QUALITY IN SRI LANKA - DR. RAMESH RAMASAMY, UNIVERSITY OF PERADENIYA, SRI LANKA

12:30 - 12:45 PM

DELIBERATION BY DESIGNATED DISCUSSANT

12:45 - 1:00 PM

OPEN DISCUSSION

1:00 - 1:15 PM

RESPONSE FROM AUTHORS

1:15 - 1:30 PM

MODERATOR'S CONCLUSION

1:30 - 1:40 PM

VOTE OF THANKS BY

PROF. AMIR MOHAMMAD NASRULLAH, UNIVERSITY OF CHITTAGONG, BANGLADESH AND MEMBER, CONFERENCE ORGANIZING COMMITTEE

SESSION HOST:

DR FARAHA NAWAZ, ASSOCIATE PROFESSOR, DEPT. OF PUBLIC ADMINISTRATION, UNIVERSITY OF RAJSHAHI, BANGLADESH

Pictures of the conference





